



Regional Center of Orange County Services for School-Aged Children and Families

This list is an overview of some of the services and supports that are commonly used by children who are school-aged and are served by Regional Center of Orange County (RCOC). Please remember that services are individually determined, based upon need. Services must be written into the Individual Program Plan (IPP) that is developed for each person and the delivery of services can depend upon the availability of suitable service providers. Sometimes, other resources may need to be explored (such as private insurance, Medi-Cal, SSI, etc.) before RCOC may fund for services.

Services Provided by RCOC Staff Members

- **Service Coordination** - Each person served by RCOC will be assigned a dedicated Service Coordinator (SC) who is the point of contact to access services. Meetings will be held at least once a year to discuss services and supports necessary to meet the needs of the individual, although more frequent meetings may be held. Meetings will result in the development of the Individual Program Plan (IPP) that outlines the agreed upon services and supports. RCOC employs SCs who are fluent in different languages to support the verbal and written needs of those we serve.
- **Family Support** - RCOC provides a network of information and support through the Comfort Connection Family Resource Center and support groups. RCOC routinely emails families about upcoming educational opportunities, as well as recreational and community social events. You may wish to contact Comfort Connection FRC at (714) 558-5400.
- **Intake and Assessment** - RCOC completes an intake assessment which includes a face-to-face intake meeting, a collection of historical diagnostic information (such as medical records, school records, prior psychological testing as well as provision of diagnostic evaluations, if indicated). The case is reviewed within 120 days for a determination of eligibility by our team of specialists.
- **Specialized Expertise** - RCOC staff include members with expertise in Psychology, Behavior Intervention, Neurology, Genetics, Nursing, Dental Hygiene, Pharmacy, Mental Health, Financial and Health Benefits, the Criminal Justice System and Living Options who provide support and guidance to Service Coordinators when needed.

Services that RCOC Purchases from Contracted Agencies

(listed alphabetically)

- **Behavior Services** - Behavior services teach parents/caregivers how to manage and decrease challenging behaviors and develop new skills and address socialization in the community.

- **Behavior Intervention Co-Pay, Co-Insurance and Deductibles** – If the family receives behavior intervention services funded by insurance, RCOC is able to assist with insurance co-payments, co-insurance and deductibles if the family meets the income requirements.
- **Child Care Support** – RCOC can arrange support (i.e., personal aide or subsidize extraordinary costs) for children who require childcare services in order for parents to work or attend school full-time.
- **Crisis Support Services** - RCOC has a crisis response plan that includes a 24/7 phone line as well as an agency that could provide immediate, short-term support during serious emotional or behavioral crises.
- **Educational Support** - Service coordinators may provide support at IEP meetings. If needed, RCOC has an Educational Consultant who is able to meet with families via telephone or videoconference and provide them with educational supports and resources.
 - **School Transition programs for students 18-22:** School transition programs focus on employment training and work experience. RCOC Service Coordinators provide supports at Individual Transition Plan (ITP) meetings to insure a smooth transition from school to work and RCOC-funded programs.
- **Family Mentor** – Families who are having difficulties accessing RCOC and/or community services may benefit from programs that can help guide parents through the process.
- **Interpreter and Translator Services** – Outside interpretation/translation services are utilized when necessary.
- **Living Options** - For children/teens that are not able to live with their family, licensed homes may be available to provide individualized care, health and behavioral supports, and the comforts of a typical home in the community.
- **Respite** – An occasional break from caring for your child is provided to parents or other primary caregivers in your home. Out-of-home respite care may be provided in a licensed home setting, if available.
- **Social/Recreation** – Activities may be funded based on identified need of the child served.

Referrals to community agencies, events, and other generic resources are also available through your SC, RCOC's website www.rcocdd.com, the Comfort Connection Family Resource Center (714-558-5400), or the Community Resource listing at www.rcocdd.com/communityresources.

Self-Determination Program is a newer approach to obtaining services. Please discuss with your Service Coordinator.

Additional service descriptions are provided in Title 17 of the California Code of Regulations. Please click on the following link to be re-directed to the appropriate Title 17 regulation, Section 54342-
[https://govt.westlaw.com/calregs/Document/ID2104E235A2011EC8227000D3A7C4BC3?viewType=FullText&originationContext=documenttoc&transitionType=CategoryPageItem&contextData=\(sc.Default\)](https://govt.westlaw.com/calregs/Document/ID2104E235A2011EC8227000D3A7C4BC3?viewType=FullText&originationContext=documenttoc&transitionType=CategoryPageItem&contextData=(sc.Default)).