**Top Ten Ways to Improve Employment for Individuals with IDD Receiving SSI and/or Title II**

1. **Enhance MySocialSecurity Application – This will ensure that SSA has all the correct information prior to starting any type of CDR or Overpayment proceedings. This is a cost savings reducing workload, improving turn-around, lowering unnecessary hearings. (Should we simplify all these MySSA suggestions?)**
	1. Integrate the input of Work Incentives / Employment Supports with wage reporting (mySocialSecurity Application) [(E 1)](#e1)
	2. Modify mySocial Security to ensure IRWE is reported when earnings are reported. [(WI 13)](#wi13)
	3. Reporting of income MUST provide the option to specify Subsidies and Special Conditions relative to success employment (job coaching, paid training programs, job modifications made to support the person with IDD). This should be a feature of the My Social Security website/mobile app. [(CD 4)](#cd4)
	4. My Social Security shall also be updated with email sent to person with IDD and Rep Payee for original notification and all phases and requests. [(CD 8)](#cd8)
	5. Current benefits status shall be visible and accurate from mySocial Security account. [(ER 3)](#er3)
	6. Allow for application by Rep Payee or beneficiary on MySocialSecurity (Currently paper process) (If the person is given a 3-month notice that includes the creation of a plan) (Procedure Operation Manual – POMS) [(ER9)](#er9)
	7. Current benefits status shall be visible and accurate from mySocial Security account. [(ER 14)](#er14)
2. **Stop advising people to work fewer hours – wordsmith (Melissa)?**
3. **Limitations on overpayment. Minor cost increase to SSA – but reduces financial burden on individuals with IDD who lack financial means.**
	1. Overpayment Invoices should be capped to one year of benefits. (If the delay is not due to IDD failure to report) [(PR 1)](#pr1)
4. **Reset timeframes for Continuing Disability Review for IDD. Cost increase to SSA. But is a more accurate indication of whether a a person with IDD is capable of working.**
	1. Use Blue Book (<https://www.ssa.gov/disability/professionals/bluebook/ChildhoodListings.htm>)to identify those with more severe/significant disabilities where the condition is unlikely to substantially improve to warrant CDR. Alternatively, perhaps it can be a standard timeframe of ten years and if a person keeps classification for 2 CDR then no future CDR will be initiated. (CD 5)
5. **Fix people’s ability to resume SSI / SSDI based on need. Short run higher costs to SSA. But the long run a cost savings. The theory is that persons with IDD will work more hours and generate tax revenue. They will likely attempt to achieve independence from SSA.**
	1. Guarantee Immediate Reinstatement upon loss of employment (Make it a TRUE Safety Net) (within 30 days of applying) (ER 7)
6. **Provide additional assistance when going through an appeals process. Slightly higher cost, but will help individuals who lack means but need to navigate the appeals process.**
	1. Expand the role of the Certified Benefits Planner to include representation for helping persons with IDD/families navigate the appeals process. [(PR 11)](#pr11)
7. **Stop confusing ability to work with still being disabled.** **Will increase costs to SSA.**
	1. Do not link disability designation with ability to earn a living (Problem with Redetermination). (CD 2)
8. **Change Title II Trial Period to be consecutive months. Prevent triggering success that has not be achieved.**
	1. Modify Title II Trial Period/Extended Period of Eligibility Frameworks by making the nine-month trial work period consecutive versus nonconsecutive earnings. (WI 16)
9. **Implement Case Management Tracking System. Improve beneficiary satisfaction. Lower costs by streamlining problem resolution. Provide better data for managing escalations.**
	1. Establish a problem management system that tracks open issues and timelines (case number) with guaranteed response times. [(PR 8)](#pr8)
10. **Hot Line for help with IDD. Improve beneficiary satisfaction. Reduce problems by having more timely responses to questions.**
	1. SSA Hot Line for SSI/Title II questions. [(PR 12)](#pr12)