



# Experienced Problems Related to Social Security Benefits? We Want to Hear from You!

**This is a statewide survey for individuals living in California.**

The Orange County Local Partnership Agreement (OCLPA) is heading a statewide project to collect situations experienced by people with disabilities related to issues with Social Security benefits and employment.

We are reaching out to California residents to determine who may have experienced barriers related to Social Security benefits. We want to hear from you. The survey is anonymous, but you may include your information if you want someone to follow up. The OCLPA intends to collect these stories to help determine how widespread these problems are—and whether the existing systems to help people with disabilities who receive benefits are working effectively.

All survey results will be collected, and any stories shared will have all identifying information removed before sharing publicly.

This survey will take approximately 10 minutes to complete. Please share your experience with us and complete the survey using this link:

**<https://ocasg.aidaform.com/ssa-benefits-issues-survey>**

If you have questions about this survey—please email [oneal@chapman.edu](mailto:oneal@chapman.edu).

## **Relevant Social Security programs include:**

1. Supplemental Security Income (SSI)
2. Title II Benefits - Social Security Disability Insurance (SSDI)
3. Title II Benefits - Childhood Disability Benefits also known as Disabled Adult Child (DAC)

## **Problems may include:**

1. Problems reporting wages
2. Receiving an overpayment letter
3. Lack of opportunities to report the use of work incentives on the job
4. Notification of benefits termination
5. Notification of Medi-Cal or Medicare termination
6. Lack of assistance in dealing with benefit issues
7. Difficulties in contacting Social Security Administration (SSA) representatives
8. Other