



SOCIAL SECURITY ADMINISTRATION (SSA) BENEFITS ISSUES

DIRECTIONS: The Orange County Local Partnership Agreement (OCLPA) is heading a **statewide** project to collect situations experienced by persons with disabilities related to issues with Social Security benefits and employment. We are reaching out across California to determine those who have experienced barriers related to Social Security benefits. We want to hear from you. This survey is exclusively for residents of the state of California. The survey will take approximately 10 minutes to complete.

This is an anonymous survey, but you do have the option of including your information if you want someone to follow-up with you. The OCLPA intends to collect these stories to determine how widespread these problems are and whether the systems in place to help persons with disabilities receiving benefits are working effectively.

All survey results will be aggregated, and any stories shared will have all identifying information removed before using.

Relevant Social Security programs include:

- Supplemental Security Income (SSI)

- Title II Benefits (Social Security Disability Insurance (SSDI))
- Title II Benefits (Childhood Disability Benefits (aka Disabled Adult Child (DAC)))

Problems may include:

- Problems Reporting Wages
- Receiving an Overpayment Letter
- Lack of Opportunities to Report Use of Work Incentives on the Job
- Notification of Benefits Termination
- Notification of Medi-Cal or Medicare Termination
- Lack of assistance in dealing with benefit issues
- Difficulties in contacting SSA representatives
- Other

Within this survey the individual receiving Social Security benefits is called the beneficiary. This survey may be completed by the beneficiary, parent, or representative payee.

 **Does the beneficiary currently live in California?**

Yes

No