

Department of Rehabilitation (DOR)



Presented by:

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Department of Rehabilitation (DOR)

Today's topics:

- Everything you want to know about DOR.
- DOR Student Services for Potential Eligibility (PE) youths.
- DOR General Services
- DOR Process and timeline
- Individual Plan for Employment (IPE)
- Vocational Rehabilitation Services
- Supported Employment
- Participants Responsibilities
- DOR responsibilities
- Case closures



DOR Student Services

Your guide toward employment, independence and a successful life



Who is the Department of Rehabilitation?

- The California Department of Rehabilitation (DOR) administers the largest vocational rehabilitation and independent living programs in the country.
- DOR provides consultation, counseling, vocational rehabilitation, and works with community partners to assist the consumers we serve.

DOR Student Services

DOR provides students with disabilities valuable skills to propel on a path toward an independent and successful future. Students will have the opportunity to:

- Explore the world of work
- Get some hands-on experience
- Gain confidence
- Boost skills to be more successful at school, work, and in life

DOR Student Services

Our **goal** is for students with disabilities to:

- Be excited about career opportunities
- Be successful on the job
- Have the tools and resources to live independently

How Do You Participate?

DOR Student Services are available to **Student's who are:**

- 16 – 21 years old
- Enrolled in an education program (including home school and alternative high school programs)
- Have an IEP (Individualized Education Program), 504 plan, or a disability

What happens when you start with DOR Student Services?

- Meet your DOR team
- Review five categories of services
- Decide on activities you want to explore
- Provide IEP support

What are the five categories of services?

Job Exploration Counseling



Explore opportunities and interests to discover a career that is right for you. Learn about jobs that interest you.

Postsecondary Counseling



You and your counselor design a plan tailored just for you. Determine if college or vocational school is in your future and Learn about resources that support your scholastic journey.

Workplace Readiness Training



Prepare for successful employment. Equip yourself with professional work habits including strong communication, time management, and social skills.

Self-Advocacy



Take Charge of Your Future. Understand your rights and build the confidence to live independently and be successful at work.

Work Based Learning Experiences



Through internships, volunteer work, or other on-the-job training, gain the skills to prepare for your future career.

Explore Your Potential

DOR provides valuable skills to propel yourself on a path toward an independent and successful future.

Explore your potential and connect with us today to discover the opportunities ahead.

Getting Started is Simple



www.dor.ca.gov

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WHAT HAPPENS AFTER HIGH SCHOOL?

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DOR GENERAL SERVICES

Employment,
Independence, and
Equality

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ELIGIBILITY



To be eligible for services, an individual must:

- Have a physical or mental impairment
- Require vocational rehabilitation services to prepare for, secure, retain, or regain employment .

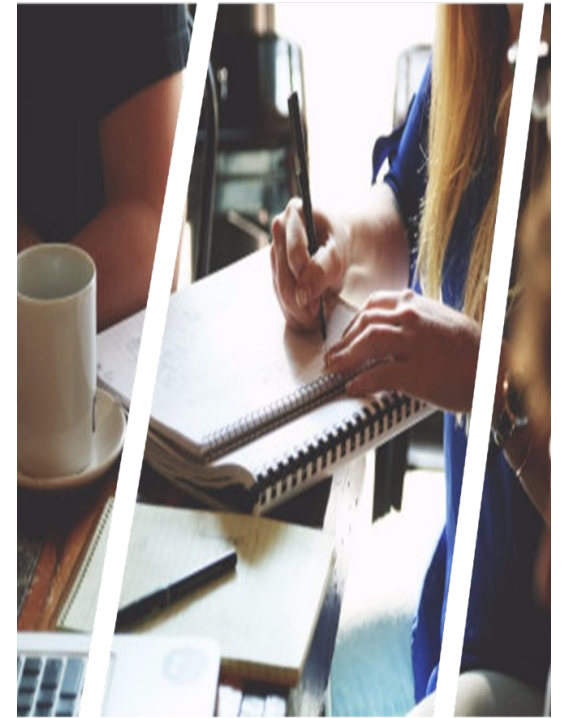
Who Should Apply?

- ❑ Do you have a disability?
- ❑ Do you want to work?
- ❑ Are you having trouble getting or keeping a job because of your disability?
- ❑ Do you believe VR services, such as job placement, training, or other job preparation, would help you get or keep a job?
- If you answered "yes" to all these questions, you may qualify for DOR services.

Application process

There are **three** requirements that comprise the application process.

1. Request VR services and complete an application.
 2. Provide DOR with information necessary to begin an assessment to determine eligibility and priority for services.
 3. Be available to complete the assessment process.
- Program participants are expected to be available, responsible, active and dedicated contributors to their own success.



Assessment Process

The purpose of the assessment process is to allow you and your VR counselor to discuss:

- Your disability and how it affects your ability to work.
- The types of DOR services you may need to become employed.

You and your VR counselor will go through the following process:

1. Eligibility Determination.
2. Priority for Services Determination
3. VR Needs Assessment

ELIGIBILITY DETERMINATION

To be eligible for services, an individual must:

- Have a physical or mental impairment that substantially impedes his or her ability to secure employment and VR services are required to prepare for, secure, retain, or regain employment consistent with the applicant's unique strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice.
- Be able to benefit from DOR services in terms of an employment outcome in an integrated setting.
- **If you are receiving Social Security Administration benefits or if you have a valid "Ticket to Work," you are presumed eligible for DOR services.**

Receiving Services

Order of Selection- process to make sure those persons with the most significant disabilities are served first.

There are **three priority categories**:

1. Individuals with the most significant disabilities (priority category 1).
2. Individuals with significant disabilities (priority category 2).
3. All other eligible individuals determined to have a disability (priority category 3).

Within each disability priority category, consumers will be served according to their date of application.

Waiting List: If DOR does not have enough funding to serve eligible individuals in your disability priority category, you will be placed on a waiting list.

INDIVIDUAL PLAN FOR EMPLOYMENT (IPE)



The IPE is your written plan listing your job objective and the DOR services you will receive to reach your employment goal. You and your VR counselor will discuss your unique strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice as you develop your IPE.

Individual Plan for Employment (IPE) Development

Your IPE will include the following:

- Description of your employment goal.
- Timeline to reach your employment goal.
- Description of the services and service providers you will need.
- Timelines for providing each of the included services.
- Description of the process to get services.
- Description of the criteria to measure your progress.
- Responsibilities of your VR counselor, you, and others involved with your IPE.
- Information about your participation in paying for part of the IPE, if applicable.
- Identification of comparable services and benefits.



DOR Services

Not all available services are needed by all consumers. DOR's services include, but are not limited to:

- Counseling and guidance.
- Referrals and assistance to get services from other agencies.
- Job search and placement assistance.
- Vocational and other training services.
- Evaluation of physical and mental impairments.
- On-the-job training (OJT)
- Interpreter services.
- Rehabilitation and orientation/mobility services for individuals who are deaf/hard of hearing and/or blind/low vision.
- Occupational licenses, tools, equipment, initial stocks, and supplies.
- Work experience opportunities.
- Rehabilitation assistive technology services and devices.
- Supported employment services.
- Interviewing clothing and work uniform.
- Transportation as required, such as travel and related expenses, necessary to enable you to participate in a VR service.
- Transition services for students.
- Post-employment services.

Supported Employment Services (SEP)

- The Supported Employment Program provides activities and services, including ongoing support services, needed to support and maintain an individual with a most significant disability, including youth with most significant disabilities, in an integrated employment setting for the term of employment.
- Provide a job coach to help you learn your job, do well at your job, and keep working.
- SEP typically limited to 24 months.
- Stable on the job the DOR will help you transition to extended services.

Additional Programs/ Services

- Assistive Technology Program
- Blind Field Services
- Deaf and Hard of Hearing Section
- Mental Health Cooperative Program
- Education Cooperative Programs
 - College to Career (C2C)
 - Transition Partnership Program (TPP)
 - We Can Work
 - Workability (WAlll- community college, WA IV-CSU & UCs)
- Traumatic Brain Injury Program
- Limited Examination and Appointment Program (LEAP) Certification.
- Schedule A Letter

Your Individual Plan for Employment (IPE) Responsibilities



Participants responsibilities:

- Maintain contact with your VR counselor and keep all appointments.
- Talk with a member of your team if you are having a problem that affects your plan (such as changes in your address, medical, or financial status).
- Discuss any changes that might be needed in your plan.
- Apply for and secure available comparable services and benefits (such as financial aid, grants, or services through non-DOR agencies).
- Participate financially in your plan, if necessary.
- Attend and fully participate in training programs and classes.
- Provide regular progress updates and academic grades.
- Attend annual review meetings as required.
- Participate fully in your job search and job placement activities.
- Obtain prior approval from your VR counselor or Team Manager before you purchase any goods and services related to your IPE. A written authorization is required before any services can be provided.
- Reach an agreement with your counselor and sign a written IPE amendment if making a significant change in your plan.
- Communicate and interact with courtesy, consideration, and respect.

DOR Responsibilities

It is your VR counselor's and VRSD team's responsibility to:

- Assist you in exercising informed choice.
- Provide counseling and guidance.
- Keep information confidential, except where the law requires the VR counselor to share information.
- Inform you of available resources and referrals, as appropriate.
- Advise you of your rights and remedies, including review of DOR decisions.
- Explain how to request Mediation, Fair Hearing, or file a discrimination complaint.
- Inform you about the Client Assistance Program.
- Assist in coordinating services for your plan.
- Monitor your progress periodically and complete an Annual Plan Review to continue timely service delivery.
- Reach an agreement with you and provide a written amendment for your signature if there are major changes in your IPE.
- Keep you fully informed throughout your plan, including a full consultation before closing your record of services (case file).
- Communicate and interact with courtesy, consideration, and respect.

Case Closure

- Employed successfully for 90 days.

Other reasons for closing your record of services include:

- You are determined to be ineligible for services.
- You are not available to complete a needed assessment to determine your eligibility or priority for services.
- You cease contact with DOR, and you cannot be located or contacted.
- You decline to accept, participate in, or use DOR services.
- You fail to cooperate in assessments or your IPE.
- You engage in any criminal activity, including fraud, when applying for or receiving VR services.

Client Assistant Program (CAP)

- If you encounter problems with the services provided by DOR, you may request assistance from the Client Assistance program (CAP).

You can find your local CAP Advocate at:

Disability Rights California

<http://www.disabilityrightsca.org/>

Client Assistance Program

Statewide referrals

1-800-776-5746

1800-719-5798 TTY/TDD

Confidentiality

DOR is committed to keeping any information you provide confidential.

- **Right to Privacy:** Only information about you that is relevant and necessary to carry out the purpose of DOR's program will be collected.
- **Right to Access:** You may request access to any of your records the DOR maintains.
- **Right to request a Record of Services (case file) Amendment:** You may seek correction of any misinformation in your record of services by making a request to your VR counselor or a Team Manager. The request should be in writing and as specific as possible.

Connect with us and prepare for your future today

**ADDRESS: DOR- Anaheim District Branch for the Orange/San Gabriel District
222 S. Harbor Blvd. Suite 300, Anaheim, CA 92805**

CALL: (714) 991-0800

EMAIL: Trinh.VanErp@dor.ca.gov

VISIT: www.dor.ca.gov

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Any Questions?

Thank you 😊