



OCLPA

Universal Referral Process

Technical Assistance Team Procedures

The Orange County Local Partnership Agreement (OCLPA) has developed a Universal Referral Process (URP). An “Integrated Resource Team” (IRT) will determine needed services and supports of individuals with disabilities where there appears to be a need for multi-agency efforts in work-based learning and competitive integrated employment programming. The goal is to work together to create coordinated, well sequenced service delivery for individuals while optimizing the use of local partner resources.

The Year #3 Pilot Project was completed as of 8/31/21 and we are recommending a roll out to other education and service agencies. The agencies who participated in one year or more of the pilot phase include...

- Anaheim USD
- City of La Habra OC Youth WIOA Program
- Department of Rehabilitation SCC & OC AJCC
- Fullerton Joint Union High School District / Adult Transition Program
- Garden Grove USD
- Goodwill of Orange County / Project SEARCH
- Integrated Resources Institute
- Irvine USD
- North Orange Continuing Education
- Orange County Department of Education
- Saddleback Valley Unified School District
- Santa Ana USD
- Santiago Canyon College

The goal of the OCLPA Universal Referral Process is to promote community based integrated work training and Competitive Integrated Employment (CIE). The definition for CIE is full or part-time work at minimum wage or higher, with wages and benefits similar to those without disabilities performing the same work, and fully integrated with co-workers without disabilities. More information is available at the following website:

<https://www2.ed.gov/about/offices/list/osers/rsa/wioa/competitive-integrated-employment-faq.html>

Competitive Integrated Employment, real work for real pay in a job that aligns the post-school employment goals of the student, is the gold standard of transition outcomes for students with disabilities. This is a desired transition outcome for all youth, regardless of disability or needed accommodations or support. Competitive integrated employment is a realistic and desirable expectation for all youth and adults with disabilities.

OCLPA URP Technical Assistance Component:

To support these efforts, the OCLPA URP Technical Assistance Team has been organized to address any questions, issues and/or needed services/supports identified through the pilot phase. As assistance is needed, please contact: Linda O’Neal at

(949) 374-0270 or linda_oneal@cox.net or any of the TA Team Members listed below. Individual or group supports will be provided.

Technical Assistance Team Membership:

Name	Agency	Name	Agency
Arturo Cazares	RCOC	Rebecca Hoyt	Disability Rights California
acazares@rcocdd.com	(714) 796-5183	Rebecca.Hoyt@disabilityrightsca.org	(213) 213-8000
Trinh van Erp	DOR	Linda ONeal	Thompson Policy Institute
Trinh.VanErp@dor.ca/gov	(714) 991-0834	Linda_oneal@cox.net	(949) 374-0270
Melissa Cory	Spirit League/Parent	Sherry Travis	Garden Grove Unified School District
melissahcory@gmail.com	(949) 275-4294	stravis@ggusd.us	(714) 663-6194
Ray Bueche	Saddleback Valley Unified School District	Karena Gibbs	Irvine Unified School District
Raymond.Bueche@svusd.org	(949) 830-5470	KarenaGibbs@iusd.org	(949) 936-8638

Technical Assistance may include:

- **General training on the use of the OCLPA Universal Referral Process**
- **Any of the following topics:**

Guidance on Universal Referral Process	Utilizing Person Driven/Centered Planning
Completing URP Forms	Training in Collaborative Programming
Feedback on Programming Elements	ID & Access to needed services/supports
Ideas to Address Complex Issues	Identification of Best Practices
Including Families in the Process	Time Frames to Request & Access Services

Feedback from URP Pilot Sites:

(This is a voluntary process intended to improve URP programming efforts.)

- 1) Bi-Annual feedback will be requested from sites using the URP progress. This will be done by conference call to determine what is working and what we need to do to improve the process.
- 2) A voluntary bi-annual survey will be utilized to gather implementation information from each pilot site. The Qualtrics surveys will be sent out via email and returned to the Chapman University Thompson Policy Institute.
 - ✓ Service Providers/Educators
 - ✓ Individuals with Disabilities & Family Members
- 3) If wanting to participate in the URP Survey Process...the surveys will be sent out in January 2022 and at end of June 2022(Make sure you have written permission from IWDs & family members to participate in the 2022 bi-yearly surveys.)
- 4) The information/data received will be utilized to identify best practices and improvement needs for the ongoing use of the OCLPA URP.

URP #6 (9-16-21)