OCLPA
Universal Referral Process
Technical Assistance Team Procedures

The Orange County Local Partnership Agreement (OCLPA) is developing a Universal Referral Process (URP). An "Integrated Resource Team" (IRT) will determine needed services and supports of individuals with disabilities where there appears to be a need for multi-agency efforts in work-based learning and competitive integrated employment programming. The goal is to work together to create coordinated, well sequenced service delivery for individuals while optimizing the use of local partner resources.

The Year #2 pilot phase is operating from 9-1-19 and through the end of June 2020. Each agency will identify two or more individuals who would potentially benefit from coordinated service delivery from multiple agencies. Currently the following agencies have agreed to participate in this pilot phase.

- Anaheim USD
- Garden Grove USD
- Irvine USD
- Orange USD
- Santa Ana USD
- Tustin USD
- Fullerton Joint Union High School District / Adult Transition Program
- Santiago Canyon College
- North Orange Continuing Education
- Goodwill of Orange County / Project SEARCH
- My Day Counts
- City of La Habra WIOA Youth
- Integrated Resources Institute

The goal of the OCLPA Universal Referral Process is to promote community based integrated work training and Competitive Integrated Employment (CIE). The definition for CIE is full or part-time work at minimum wage or higher, with wages and benefits similar to those without disabilities performing the same work, and fully integrated with co-workers without disabilities. More information is available at the following website: **https://www2.ed.gov/about/offices/list/osers/rsa/wioa/competitive-integrated-employment-faq.html**

Competitive Integrated Employment, real work for real pay in a job that aligns the post-school employment goals of the student, is the gold standard of transition outcomes for students with disabilities. This is a desired transition outcome for all youth, regardless of disability or needed accommodations or support. Competitive integrated employment is a realistic and desirable expectation for all youth and adults with disabilities.

To support these efforts, the OCLPA URP Technical Assistance Team has been organized to address any questions, issues and/or needed services/supports identified through the pilot phase. As assistance is needed, please contact: Linda O'Neal at

(949) 374-0270 or linda_oneal@cox.net. Individual or group supports will be provided.

Technical Assistance Team:

Name	Agency		Name	Agency
Arturo Cazares acazares@rcocdd.com	**RCOC** (714) 796-5183		**Tiffany Jameson** tiffany.jameson@gmail.com	**Parent** (949) 735-6538
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Melissa Cory melissahcory@gmail.com	**Spirit League/Parent** (949) 275-4294		**Rebecca Hoyt** Rebecca.Hoyt@disabilityrightsca.org	**Disability Rights California** (213) 213-8000
Kurt Kosbab kkosbab@hbuhsd.edu	**HBUHSD** (714) 962-1356		**Linda ONeal** Linda_oneal@cox.net	**Thompson Policy Institute** (949) 374-0270

Technical Assistance to Pilot Sites may include:
- **General training on the use of the OCLPA Universal Referral Process**
- **Any of the following topics:**

Guidance on Universal Referral Process	Utilizing Person Driven/Centered Planning
Completing URP Forms	Training in Collaborative Programming
Feedback on Programming Elements	ID & Access to needed services/supports
Ideas to Address Complex Issues	Identification of Best Practices
Including Families in the Process	Time Frames to Request & Access Services

Feedback from URF Pilot Sites:

1) Quarterly feedback will be requested from pilot sites to determine the URP progress. This will be done by conference call to determine what is working and what we need to do to improve the process.
2) A quarterly electronic survey will be utilized to gather implementation information from each pilot site in December 2018. The Qualtrics surveys will be sent out via email by the Chapman University Thompson Policy Institute.
   - ✓ Service Providers/Educators
   - ✓ Individuals with Disabilities & Family Members
3) Each URP Pilot Site needs to send the email addresses for the survey recipients to Linda O'Neal. (Make sure you have written permission from IWDs & family members to participate in the 19-20 quarterly surveys.)
4) This information/data received will be utilized to identify best practices and improvement needs for possible roll out of the URP in Fall 2020.

URP Technical Assistance Team Follow-up & Recommendations:

In February 2020, the TA Team will meet to discuss the pilot URP programming efforts. URP documents will be reviewed, revised and updated based on feedback from pilot sites. A report on best practices and success stories will be developed. Draft recommendations for larger scale roll out will be presented to the OCLPA for consideration, revision and approval.