



SERVICE DELIVERY: VIRTUAL TOOLS

<https://www.workforcegps.org/resources/2020/01/16/13/21/Service-Delivery-Virtual-Tools>

Internet-based, virtual tools provide our customers another access point to services and resources 24/7. Virtual tools promote self-service by providing customers instant access to information, which also reduces the number of calls, emails or in-person visits. As we seek to optimize customer interaction, virtual tools enable select services to always be a click away.

- [Business Center](#): A one-stop source for help hiring, training, and retaining a strong workforce.
- [Credentials Center](#): Helps individuals plan, locate, and pay for education, training, and other credentials to help them start, change, or advance their career.
- [Competency Model Clearinghouse](#): Validated industry competency models and tools to build a custom model and career ladder/lattice for your industry
- [Disaster Recovery Services](#): Quick access to a range of employment and related resources for people and businesses impacted by floods and other recent disasters.
- [GetMyFuture](#): Offers career, training, and job search resources to young adults age 16 to 24.
- [Job Search Help for Ex-Offenders](#): Tools and resources to help job seekers with a criminal record explore careers, get training, and find a job.
- [mySkills myFuture](#): Helps laid-off workers and other career changers explore new careers that may use the skills and experience gained in previous jobs.
- [O*NET](#): Tool for career exploration & job analysis. Can browse by occupation or by skill need.
- [Online Work Readiness Assessment \(OWRA\)](#): Web-based tool that summarizes client's strengths, barriers, and makes recommendations on placement into work activities and work supports.
- [Veteran and Military Transition Center](#): A one-stop website for employment, training, and financial help after military service.
- [Worker ReEmployment](#): Employment, training, and financial assistance for laid-off workers.