

North Orange Continuing Education Disability Support Services Workforce

Lorri Guy · DSS Program Coordinator

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NOCE Locations



Anaheim Campus

NOCCCD Anaheim Campus 1830 W. Romneya Drive Anaheim, CA 92801 714.808.4645



NOCE Cypress Center

Cypress Continuing Education Center 9200 Valley View Street, Building 100 Cypress, CA 90630 714.484.7038



NOCE Wilshire Center

Wilshire Continuing Education Center 315 E. Wilshire Avenue, Building 300 Fullerton, CA 92832 714.992.9500

Career Technical Education
ESL & U.S. Citizenship
High School Diploma/GED
Basic Skills & Learning Centers
Personal Enrichment Programs
Programs for Kids and Teens
Older Adult Education
DSS Program
Parenting Program

More Info: https://noce.edu/





- → Counseling Services
- → Certificate Classes
- → Testing Accommodations
- → Sign Language Interpretation
- → Alternate Media & Assistive Technology
- → Educational Coaching*
- → ARISE Lab
- → Employment Services
- → Mobility Training

More info: https://noce.edu/

E: disabilitysupport@noce.edu Ph: 714) 484-7057



Workforce Programs







2019-2020 Students Served

Total (unduplicated)	1051
Acquired Brain Injury	7
Attention Deficit Disorder	11
Autism Spectrum Disorder	291
Intellectual Disability	378
Hearing Impairment	18
Learning Disability	62
Mobility Impairment	14
Other Disability	87
Mental Health Disability	115
Visual Impairment	68

2019-2020 Employment Services Provided

Total Students Served	130
Interviews	63
Job Placements	48
90-day retention	43



- Disability AccessServices
- Employer Trainings
- Talent Acquisition Portal

On the Job Training (OJT)

- 3-month reimbursement at 75%, 50%, and 25%.
- Employer provides monthly progress on specific tasks with invoice
- Can be extended circumstantially
- Can utilize a job coach

Person Centered Planning
Accommodation Counseling
Job Coaching



REGIONAL CENTER OF ORANGE COUNTY

- Case Management
- Long Term Supports
- Employment FirstResources

Paid Internship Program

- Designated Site becomes Employer of Record
- Max of \$10,400 per year*
- Goal of internship is to secure employment
- Can utilize a job coach

Three phases of Employment Services

Job Placement & Retention

 Accommodation assistance for student and employer

 Consistent progress updates with student, employer, and any third party supports

Job Search **and** Development

- Networking & Job Search Techniques
- Application Assistance
- Tailored Interview Prep and accommodations
- Job Leads & Follow Up

Job Preparation

- Vocational Skills Assessment
- Individualized Plan for Employment



Screening Process

Modeled like the

Job Search

Process



Required Job
Search
Assignments
during
Employment
Preparation



Skill Building through Volunteering



Focus on their Strengths

- -Information session
- -Online application
- -Interview

-Career Center Workshops

- -Informational Interviews
- -Online Assessments

NOCE Food Bank and other community sites

-Vocational
Assessments
-Student-centered
planning
-Job Carving
-OJT

BEST PRACTICES

Experienced some ups and downs

Resigned from OJT, fired from 2nd placement, unemployed in pandemic

Reprioritized job coach support and finding workplace culture that was a fit



Started off with a job coach and progressed to working on her own

One of the few employees retained after the holiday season

Two years in WAIII and successfully closed.

The Result of Staying the Course: Leslie

Disconnect between employment goal and skill set

More time spent on preparation and job exploration

• Labs, assessments, research, informational interviews

Applied for and accepted into Project Search

Offered a full-time position with Kaiser Permanente after his internship

Universal Referral Process: Alex



Skilled in entry level IT but lacked the relevant experience



Informational interviews built up his confidence

Comfortable talking about and demonstrating his skills



Volunteered at local library to build experience while job searching



Offered and accepted a position with the City of Anaheim

Library Technician, \$23 per hour with medical and retirement benefits

Building Experience to Match the Skillset: Alan















Where do you want to work?















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